



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Public Health

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Public Health Division of Public Health  
**SCOTT M. SHONE, PhD, HCLD (ABB)** • Laboratory Director, State  
Laboratory of Public Health

# Memo

**To:** Customers of the North Carolina State Laboratory of Public Health  
**From:** Scott M. Shone, PhD, HCLD (ABB), Director, State Laboratory of Public Health  
**Date:** August 28, 2023  
**Re:** Courier Schedules and Sample/Specimen Transport – Labor Day, 2023

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The North Carolina State Laboratory of Public Health (NCSLPH) DOA Medical Courier **will not operate** Monday, September 4th, 2023, in observance of Labor Day. [UPS](#) and [FedEx](#) **will be closed** on Monday, September 4, 2023.

DOA Medical Courier:

1. **Will** deliver specimens picked up on Friday, September 1, 2023 to NCSLPH by Saturday, September 2, 2023.
2. **Will** resume normal operations on Tuesday, September 5, 2023.

The NCSLPH will accept specimens for testing on Monday, September 4, 2023.

Please refer to NCSLPH [SCOPE Appendix A](#) or the [NCSLPH Specimen Storage and Shipping Guide](#) for detailed specimen storage requirements. Submitters must ensure that specimens and samples are stored using the proper conditions until the above couriers resume normal operations. Improperly stored or transported specimens may be rejected for testing. NCSLPH will request recollection of specimens if needed for testing. Please remember, to notify DOA Medical Courier and SLPH if you are submitting frozen specimens via email to [slph.courier@dhhs.nc.gov](mailto:slph.courier@dhhs.nc.gov), if you have frozen specimens for pickup on Tuesday, September 5, 2023.

If you have any questions, please contact NCSLPH Customer Service at 919-733-3937, or call DOA Medical Courier Dispatch at 984-236-7160.

If submitters need courier bags, labels, or other specimen/sample submission supplies, they can be ordered on the NCSLPH Mailroom Supply Portal (<https://slphreporting.dph.ncdhhs.gov/labportal/>).