



NC DEPARTMENT OF  
**HEALTH AND  
HUMAN SERVICES**  
Division of Public Health

**JOSH STEIN** • Governor

**DEV DUTTA SANGVAI** • Secretary

**KELLY KIMPLE** • Acting Director, Division of Public Health

**SCOTT M. SHONE, PhD, HCLD (ABB)** • Laboratory Director, State  
Laboratory of Public Health

# Memo

**To:** Submitters to the North Carolina State Laboratory of Public Health

**From:** Scott M. Shone, PhD, HCLD (ABB), Director, State Laboratory of Public Health

**Date:** January 13, 2025

**Re:** Courier Schedules and Sample/Specimen Transport – Dr. Martin Luther King Jr. Day, 2025

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The North Carolina State Laboratory of Public Health (NCSLPH) DOA Medical Courier **will not operate** on Monday, January 20, 2025, in observance of Dr. Martin Luther King Jr. Day. **UPS will not operate**, however **FedEx will operate** on Monday, January 20, 2025. The NCSLPH DOA Medical Courier services will resume normal operations on Tuesday, January 21, 2025.

DOA Medical Courier:

1. **Will not** pick up specimens on Monday, January 20, 2025.
2. **Will** resume normal operations on Tuesday, January 21, 2025.

The NCSLPH will accept specimens for testing on Monday, January 20, 2025.

Please refer to NCSLPH [SCOPE Appendix A](#) or the [NCSLPH Specimen Storage and Shipping Guide](#) for detailed specimen storage requirements. Submitters must ensure that specimens and samples are stored using the proper conditions until the above couriers resume normal operations. Improperly stored or transported specimens may be rejected for testing. NCSLPH will request recollection of specimens if needed for testing. Please remember, to notify DOA Medical Courier and SLPH if you are submitting frozen specimens for pickup on Tuesday, January 21, 2025, via email to [slph.courier@dhhs.nc.gov](mailto:slph.courier@dhhs.nc.gov). If you have any questions, please contact NCSLPH Customer Service at 919-733-3937, or call DOA Medical Courier Dispatch at 984-236-7160.

If submitters need courier bags, labels, or other specimen/sample submission supplies, they can be ordered on the NCSLPH Mailroom Supply Portal (<https://slphreporting.dph.ncdhhs.gov/labportal/>).

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF PUBLIC HEALTH • STATE LABORATORY OF PUBLIC HEALTH

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